

Please use this as a reference to aid in navigation of the First Stop Health Video consults.

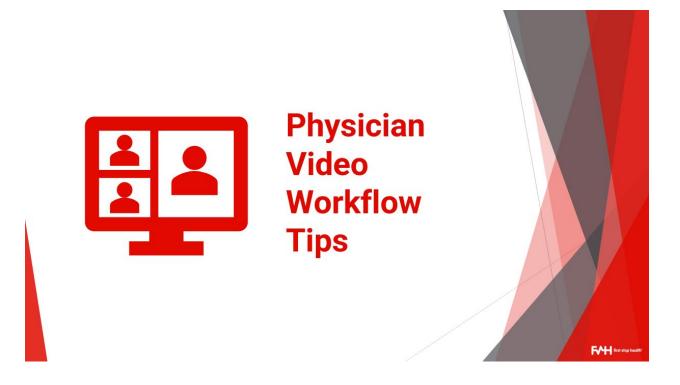
This document shows only the parts of the consult flow that are different than the phone consult flow. Please see the FSH Physician Platform Resource for more information.



Physician Policies

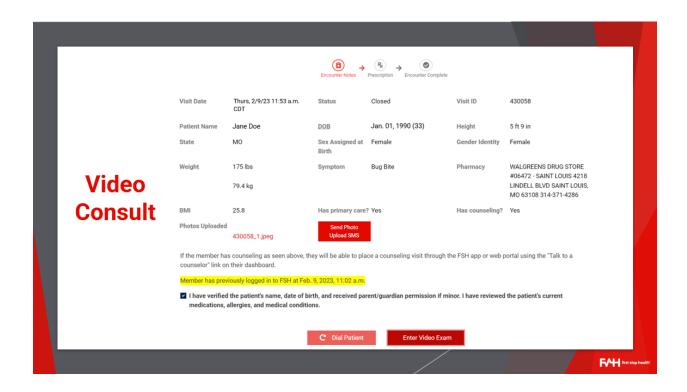
- https://www.fshealth.com/doctor-policy
 - ► Prescription policies
 - ► Sick note policies
 - ► COVID-19 policies

Access this via the provider's dashboard "Physician Policy Page"

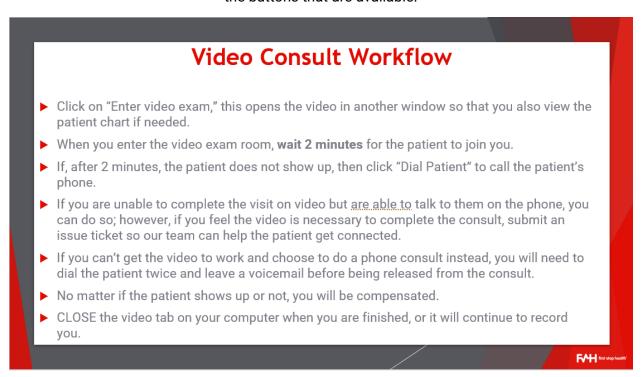


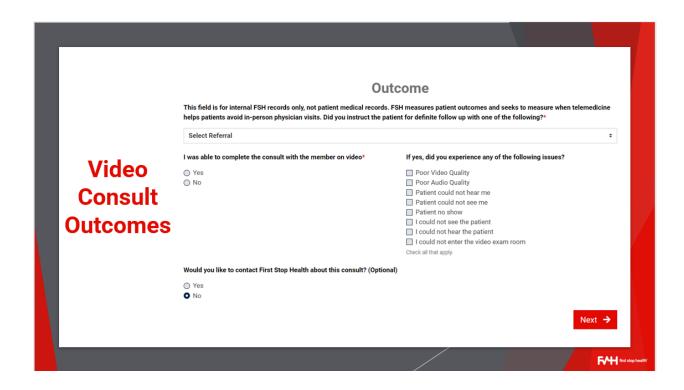


Click the green box with the video icon to claim/self assign a consult



Video calls will allow you to look at the same patient data as phone calls. The main difference is the buttons that are available.





Outcomes section on video calls is slightly different from phone visits as it asks if you were able to complete the consult on video and if yes, to check off any issues you had during the video call.