First Stop Health

firststophealth.com



Urgent Care

Talk to a doctor – anytime, anywhere.

Patients save time and feel better faster thanks to 24/7 access to caring, licensed doctors. Using the First Stop Health app, website or with a phone call, patients avoid waiting rooms and paperwork — and get the quality, convenient care they deserve.

URGENT CARE SNAPSHOT

- $0 patient visits
- No copay for dependents
- Access <5 Minutes
- No Pre-Registration
- Phone, app, or web

OUR URGENT CARE DIFFERENCE

24/7 Medical Care

Access to a network of doctors for on demand clinical recommendations, medical advice, and treatment plans.

Prescriptions

Treatment for acute issues like viruses and infections. Medication refills when you can't get to your doctor. Same day delivery in most major cities.

Triage & Decision Support

Advice for long-term support and immediate next steps when in-person care is needed.

Urgent Care

Fast, virtual, compassionate

SIMPLE, COST-EFFECTIVE PRESCRIBING

Doctors get real-time access to:

- Drug formulary status (cost)
- Patient medication history

Prescriptions are:

- 95% generic
- Reviewed for moderated antibiotic use

Patients receive:

- SMS/email updates when RX is sent & ready for pick-up
- Same-day medication delivery (certain cities)

URGENT CARE:

$318 **Savings per visit**

40%

Avg. Utilization

driven by persona-based communications

86%

are cost diverting

from urgent care centers, emergency rooms, and doctors' offices

90%

of visits

are rated a perfect five stars

95%

of prescriptions

are generic

> "Once I checked in, I waited less than 3 minutes to receive a call. I told the doctor my issue and he immediately diagnosed the problem and sent my prescription to my local pharmacy. This was a great visit and a great experience! Thank you!"

First Stop Health Patient